



TOWN OF MARS HILL

ADMINISTRATION OFFICE
280 N. MAIN STREET • PO BOX 368
MARS HILL, NC 28754

PHONE: (828) 689-2301 • FAX: (828) 689-3333

WATER AND SEWER SERVICE APPLICATION

GENERAL INFORMATION

Please print or type

Applicant Name:		Date:	
Billing Address:	City	State	ZIP:
Primary Phone:	Secondary Phone/Fax:	E-mail address:	
Last 4 of Social Security #:	Government Issued ID #:	Do you prefer a paperless bill? <input type="checkbox"/> YES <input type="checkbox"/> NO	

LOCATION OF SERVICE

Service Street Address: _____ Service Phone: _____
 Property Identification Number (PIN): _____ Service Start Date: _____

TERMS AND CONDITIONS

- I agree to the following conditions for receiving water and/or sewer service from the Town of Mars Hill:**
1. I will be responsible for any and all water that passes through my meter. My responsibility will only end when I provide a request to stop service and close my account with the Town of Mars Hill. I also recognize that my account does not terminate when my water is shut-off for non-payment.
 2. I recognize that I am responsible for paying my bill in a timely manner and by the due date provided on my billing statement. If service is disconnected for non-payment, the account balance must be paid in full in addition to a reconnection fee before service will be reinstated.
 3. I will be responsible for any and all fees that may be applied to my account if I fail to pay my bill within the time period allowed. I acknowledge that I am responsible for any service disruption, and associated damages, that might result from failure to pay my bill in a timely manner.
 4. I acknowledge that my security deposit may be seized to rectify the outstanding bill issue and that if my deposit is applied to my utility account at any time, I will be responsible to provide payment to the Town to establish my utility deposit on my account.
 5. I recognize and understand that the meter is and remains Town property. If I tamper with my meter, I understand that I will be held financially and legally responsible. I understand that I may be fined and/or prosecuted by law for tampering with the meter.
 6. I understand that the Town of Mars Hill sewer system is to be used only for the disposal of human excrement and accompanying tissue designed and marketed to be flushed in the consumer's toilet and enter the town sewer system.
 7. I agree not to flush items such as paper towels, diapers, sanitary products, newspapers, and grease. When cooking fats, oils and grease are poured down the drain they collect and stick to household plumbing sewer lines. Over time, blockages occur which leads to sewer backups, sometimes causing sewage to overflow from plumbing fixtures or sewer system manholes.
 8. All industrial facilities, daycare centers, nursing home, assisted living facilities, family care homes, preschool centers, and any other facility which use a large quantity of diapers do agree to install a screen between the facility and the town sewer main as a condition of receiving service.

CERTIFICATION

If this application is approved, I/We agree to the above terms and conditions and to conform to all Town ordinances and laws of the State of North Carolina regulating such water and sewer systems. I/We hereby affirm that the foregoing information is accurate to the best of my understanding and knowledge.

SIGNATURE OF APPLICANT: _____ DATE: _____

IS THIS A RENTAL PROPERTY? YES NO If YES, Signature of Landlord is REQUIRED.

SIGNATURE OF LANDLORD (if required): _____ DATE: _____

Service will not be connected to any rental property that has an outstanding account balance until that balance is paid in full.

FOR OFFICE USE ONLY

APPROVED BY: _____ DATE: _____

APPLICATION FEE: \$ _____ DEPOSIT FEE: \$ _____ METER #: _____
READING: _____

Town of Mars Hill is an equal opportunity provider and employer.